

MAYOR HELENA MORENO  
CITY OF NEW ORLEANS

Dear Residents of New Orleans,

When I took office as Mayor, I inherited a significant budget crisis that required difficult decisions across city government. Like many cities across the country, New Orleans continues to face serious fiscal pressures, and my administration has worked to stabilize our finances while protecting the services that matter most to our community.

Amid these challenges, I made a clear commitment: we would not walk away from our responsibility to address homelessness in New Orleans.

Today, I am proud to announce the continuation and expansion of Home For Good New Orleans, our city's coordinated initiative to reduce unsheltered homelessness, strengthen shelter systems, and create lasting pathways to housing and stability for our most vulnerable residents.

Since launching in 2023, Home For Good has delivered measurable results. Together with our community partners, we have housed more than 1,500 individuals, permanently resolved eight encampment sites, addressed street sleeping in the French Quarter, and improved shelter operations so that hundreds more residents could move into housing.

Just as important, these efforts have lasted. Our downtown streets have no major encampments, and our outreach teams are actively engaging anyone on the streets with the services they need to leave homelessness behind for good.

This updated Sustainability Plan builds on that progress and expands our efforts with new strategies, particularly ones to better serve youth and families experiencing homelessness. The plan also guides continued actions to increase street outreach presence, operational improvements to the low-barrier shelter, and increased coordination for those that have complex needs.

Some of our unhoused neighbors face the most complex barriers to stability, including serious behavioral health and medical needs that can keep them cycling between hospitals, jail, and the streets. Home For Good is changing that. Through a new partnership of 13 agencies coordinating care, the effort is making sure people with the highest needs do not repeatedly slip through the cracks. In just six months, the partnership has helped 15 people — who had been living on the streets for an average of six years each — move into long-term housing or nursing home placements.

This work is only possible because of the extraordinary collaboration between the City of New Orleans and partners including United Way of Southeast Louisiana, the Greater New Orleans Foundation, New Orleans & Company, UNITY of Greater New Orleans, the Downtown Development District, the French Quarter Management District, and many other community leaders committed to this effort.

As we move into the next phase of Home For Good, the City of New Orleans is actively seeking additional partners to join this work and accelerate our progress. Addressing homelessness at the scale



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our community deserves requires collaboration across state and local government, nonprofit, philanthropic, and business sectors.

New Orleans has made meaningful progress, but there is still more work ahead. My administration remains committed to ensuring every person experiencing homelessness has access to outreach, shelter, and supportive services—and to building a system that can respond to street homelessness rapidly and sustainably.

Together, we are proving that even during difficult times, New Orleans can move forward with resolve, compassion, and partnership to address the challenges that matter most to our city.

Sincerely,



**Helena Moreno**  
Mayor  
City of New Orleans

